



HR Solution is a company specialized in IT Recruitment, Consultancy and Assessment Company. Part of a group of companies with more than 10 years of experience in IT Assessment and Recruitment, HR Solution is always strive to give best quality of service to its Candidates and Clients. Now for one of our international clients – leader in the system integration and support sector, we are looking for:

SUPPORT SPECIALISTS WITH GERMAN

Main responsibilities:

- To provide customer technical and non-technical support in regards to the products of the company
- To analyse customers issues and to find the best solutions
- To supervise a limited number of small client accounts
- To provide and manage the resolution of all incoming incidents allocated to you

Main requirements:

- Fluency in German language is a must
- Very good command of English language
- IT education or previous IT background is required
- Excellent knowledge in MS Office
- Fast-learning person with analytical and problem-solving skills
- Professional experience in customer service environment would be a big advantage

The company will offer you:

- Opportunity to learn new things
- Good remuneration package along with additional social benefits
- Opportunity to be given various technical trainings and to be certified in this area
- Chance to work in a multinational company with excellent reputation in the IT/ITES sector.

If you are interested in this job position, please, send your CV in English language via e-mail DIRECTLY to:..

office@hrsolution.eu

Confidentiality of all applications is assured!
Only short-listed candidates will be contacted!